



Revised 10.25.2019

Direct Deposit – ACH Deposit Delay for Check Date – 10.24.2019

Attention Employer and Employees:

PayData Workforce Solutions was notified by our Originating Bank – Processor of our Direct Deposits that there was a posting delay that affected some employee direct deposits that were dated 10.24.2019.

This delay was not a result of PayData's action, but rather an issue with our Originating Bank-Processor of the direct deposit files that are sent through the Federal Reserve System.

This issue is not isolated to PayData. This has impacted hundreds of payroll providers across the country.

PayData has been working hard to resolve the delay and provide resolution as quickly as possible. We have assurance that the direct deposits will be posted to your accounts on Friday 10.25.19 by 5:00 Pm EST.

PayData sincerely apologizes for this delay, and for the hardships that it has provided to all.

PayData is prepared to reimburse employees for NSF fees that occurred as a result of this issue, these must be dated for 10.24.19 or 10.25.19. PayData will provide further instructions directly to your employer.

PayData regrets the delay and appreciates your patience and understanding as we work to resolve this issue.

PayData Workforce Solutions